

Vision: A choice to celebrate living.

Mission: Sherwood Park Manor shall provide a culture and environment that supports everyone's potential, autonomy and quality of Life.

Values: Choice; Collaboration; Compassion; Professionalism; Respect and Safety.

CODE OF CONDUCT

Our Code of Conduct outlines the behaviors that we expect from all persons within Sherwood Park Manor, (including employees, residents, visitors, family members, physicians, community partners, volunteers or students) who gives or receives service in this organization.

Our Code of Conduct sets the parameters by which we treat each other, as well as those we serve. All employees and volunteers will uphold our vision, mission, and core values of the Manor, and will sustain a community characterized by inclusiveness and civility.

1. We will support Sherwood Park Manor's Core Values of Choice, Collaboration, Compassion, Professionalism, Respect and Safety in all our interactions with others.
2. We will maintain confidentiality.
3. We will be mindful of what we say, where it is said, and the impact it has on others.
4. We will communicate with everyone in a clear, timely, honest manner, demonstrating attentiveness through choosing the appropriate environment, responding and using a calm and helpful tone.
5. We will offer assistance to anyone in the Manor who appears to require help or requests assistance.
6. We will create an inclusive environment which does not tolerate discrimination in any form.
7. If we do not have the answer to a question or an issue, we will obtain the information as soon as possible.
8. We will have zero tolerance to violent behavior including abuse, aggression, and coarse language.